

TERMS AND CONDITIONS

This agreement does not include:

Parts and labor required as a result of abnormal conditions, such as water damage, fire, flood, freezing, war, hurricane or other such acts of God, power failure, fuel run-outs when account is in arrears, failure to check water level in boiler, flushing of steam system, low water cutoff, damage or loss resulting from delays or failure to render service for reasons beyond our control and/or customer negligence.

We will not be liable for damages resulting from heat failure in a vacant or unoccupied home, whether it be burner failure or lack of fuel, as vacant property should be checked daily by owner or owner's agent.

Coverage under this plan is available only for residential heating units firing less than two gallons per hour.

All fuel oil requirements must be purchased from us, during the term of this agreement under the automatic delivery system and paid for under the credit terms established in our credit agreement. This plan will be in effect for one year from invoice date.

We reserve the right to inspect all equipment, such inspection to be performed by our authorized service representative, before the plan goes into effect. Once in effect we reserve the right to decline subsequent renewal of the plan with 30 days prior written notice due to obsolescence, unavailability of parts, refusal to maintain system in accordance with recommendations or market conditions.

Payment of the presented invoice constitutes final agreement by both parties at the time of original issuance and subsequent renewals.

All replacement parts are subject to availability.

This plan cancels and supersedes all prior agreements between the parties for burner service. The plan will be in effect for one year and will be renewed annually, subject to our right to modify the plan as to price or other terms and conditions effective on the anniversary date. The plan shall have no refund value.

Protection Plan policy provides for the repair or

In Addition, You May Want to Consider **Water Heater Protection to Match!**

Purchase either the Secure or Superior Heating Plan and, you can add on equivalent protection for your hot water heater. A service agreement on your oil-fired hot water heater provides the same thorough coverage you receive on your heating unit.

Buy the **Secure Plan**, and be confident that all the listed parts are now covered for your hot water heater as well. Buy the **Superior Plan**, and you get the added benefit and peace of mind of extended labor coverage for your hot water heater, too. Of course, your water heater will also receive routine maintenance and efficiency testing as part of the contract—just like your heating system!

If no agreement is in place for your heating unit the coverage you purchase for your water heater will be defined as that included in our Secure Heating Plan.

“Terms and Conditions” apply to all service agreements.

888.782.3001 **877.937.2645**

2 Thompson St.
Raritan, NJ 08869

673 New Brunswick Ave
Rahway, NJ 07065



Dependable
 Reliable
 Accurate
 Thorough
 Professional
 Tidy

Service: The Way It
 Used To Be is the way
 it is at Skylands! For
 you, Easy as
 !



SKYLANDS SECURE HEATING PLAN

Preventative Maintenance and Efficiency Evaluation

Our service technician will completely inspect your heating system and perform all necessary maintenance to insure that it is operating at its highest level of safety, energy efficiency, and cleanliness.

This Service Agreement Provides for the Repair or Replacement of Any or All of these Parts

OIL BURNERS

- Burner Air Tube
- Burner Coupling
- Burner End Cone
- Burner Gasket
- Burner Motor
- Cad Cell Assembly
- Cad Cell Eye
- Electrodes
- Ignition Buss Bar
- Ignition Transformer
- Ignition Wires & Terminals
- Nozzle
- Nozzle Adapter
- Nozzle Assembly
- Nozzle Line
- Porcelain
- Solid State Igniter

CONTROLS

- Aquastat
- Cad Cell Relay
- Circulator Control
- Dual Aquastat
- Fan & Limit Control
- Fan Timer Board
- High Limit Control
- Low Limit Control
- Pressure-trol
- Pre & Post Purge Relay
- System Manager (EK)
- Thermostat-Standard type
- Triple Aquastat
- Vent Pressure Switch

FUEL SUPPLY

- Delay Oil Valve
- Fuel Filter Cartridge
- Fuel Filter Complete
- Fuel Pump
- Fuel Pump Gasket
- Fuel Pump Strainer
- Fusible In-Line Oil Valve

MISCELLANEOUS

- Blower Motor (max \$100)
- Draft Regulator
- Emergency Switch
- Emergency Switch Plate
- Flu Pipe
- Gauge Glass & Washers
- Taco 007 Circulator

NO LABOR CHARGES!

All work performed during the preventative maintenance procedures, emergency service calls or no-heat calls which require no replacement parts, as well as calls due to the failure of any part listed above will be covered by this agreement.

Service calls for the repair or replacement of other parts, not listed above, or for other system failures are billable at the appropriate hourly rate unless the unit is covered by the Superior Heating Plan, which includes extended coverage.

Upgrading to the Superior Heating Plan is an option available to all Skylands customers and is recommended for the most complete, worry-free coverage.

Step Up to Extended Coverage with

SKYLANDS SUPERIOR HEATING PLAN

Skylands Superior Heating Plan includes the labor charges for practically all service calls, whether the call is a result of the failure of a covered part or not. It extends the labor coverage to all maintenance requirements, emergency service calls and no-heat calls that are initiated due to the failure of any of the following additional parts, controls or system components. The only time you would be charged for labor is if a service call was the result of failure to maintain an adequate supply of fuel oil due to refusal of an automatic delivery, failure to maintain appropriate credit terms or insistence upon after hours service which is not the result of a "no heat" situation.

- Anode Rod
- Anti-Scald Valve
- Backflow Preventer
- Boiler Vent
- Drain Valve
- Exposed Oil Lines within the Dwelling
- Flow Control Valve

- Humidifier Pad
- Low Water Cut-Off (#67 or newer)
- Non-Taco 007 Circulator
- Plate Exchanger (EK)
- Pressure Reducing Dual Valve
- Pressure Reducing Valve
- Radiator Vent

- Relief Valve
- Steam Siphon Tube
- Tridicator
- Water Feeder (#101 or newer)
- Water Tempering Valve
- Wiring (from the unit to the service switch)